**Usability Testing Round 2**

**Participant 7**

**Mobile Mockups v2**

Overall Feedback:

* Good contrast, likes the name, likes the directions.

Splash Page:

* Went with using sign-in but then noticed guest and would prefer the guest.
* Subject would not sign-up and continue as a guest. Would never sign up given the option to continue as guest.

New User Page:

* Even if going through the sign-in page, subject would go “back”
* If subject had to sign up he does like the simplicity of the request data. Subject is not entirely sure what “Save to your medicine cabinet” means. Would like to have more information about saving and the difference between checking interaction not for saving.

Add Medicine Page:

* Subject liked the simplicity of the search. Subject would automatically enter Tylenol. Subject is expecting a dropdown or autocomplete for the search. However, would still like to see dosages and variations of many different types of Tylenol. This is a hope and expectation. Subject would also like to select multiple drugs at once. Subject would not mind selecting one medicine at once. Would want drugs to be tracked by name brand and by active ingredient.
* Just the other day I was sent to CVS to buy acetaminophen with a child dosage. Had to look specifically for the active ingredient, ended up buying name brand anyway.
* Subject would hit the hamburger and expect to see log-in, more info about who owns the app, account information.
* Subject is confused about what the clear all button would do. Subject would have selected and saved multiple medicines and would like to clear some not all. Subject does not want to lose all the work he has already done.

Search Page:

* “NICE! That’s very nice!” Subject likes the autocomplete. However, the tags on the autocomplete do not have the active ingredient. Subject would like to have the active ingredient listed not just brand name because even within name brands some drugs are needed/present/not-needed. Subject would not know where the back button would go to. Subject liked the colors, white, black and green.

First Medicine:

* Subject is confused by why it says add drugs to medicine cabinet. Subject had to figure out that he is actually building a virtual cabinet.
* At first did not say he saw how to delete the added item. Subject misses the “Clear all” button or would change the “X” to “remove.” No other reactions to this page.
* Back is starting to confuse subject. To add another medicine subject would search again.

Medicine Information Page:

* Subject says he has clicked on Tylenol from last page to get to search results page. However, subject does not see a clear way how he got here. Subject would like the warning to come up first. This is the type of information subject would like to see. Subject sees how he and or more people would need different information which would be a challenge. Would like a search functionality to specifics within the data. Example: “I’m reading as a parent, it would be great if I could be a at CVS and search ‘acetaminophen for children’ not have to page through a lot of information I’m uninterested in” Subject also asked how is this different from the back of the box- “why would I even go here?”

Drug List Page:

* Looks great. Subject just identified a need to know when the information was updated. It would be nice to know that ambien had different interactions.
* Subject does not think this is a credible source of information. There has not been a way for subject to check the source of validity of data. Subject wants to know who built this and where data comes from.
* Subject would like to see an expansion when clicking Tylenol, not a new page. Subject “At some point I’m hoping that you tell me I can’t take Tylenol and ambien at the same time.” However, does not understand how he would get there.

Interaction Notification Page:

* Subject is pleased. If he clicks the interaction he would see what drugs it interacts with. Subject does not want to go through an extra click to see the interacting medicines. He just wants the medicines listed up front. Subject wants the page above to include the interactions.

Interaction Views:

* This is exactly what the subject wanted. He would like for this information to be front and center. Subject thinks this is two steps too deep for what he needs. Clicks the two names and would expect more info for how and why there is an interaction. Subject is not really interested in that he would already know not to take the two medicines.

Interaction Description:

* Subject would never read this text. No more reactions except how to stop the reaction and or poison control number (prompted). Too deep into the steps again. Wants interaction to be front and center.

Overall:

* Medicine is a personal area of life. Subject is wary of sharing personal information. Is concerned that his name is attached to a drug that can be detrimental to his reputation. Also needs a date for when the data was updated.
* Still confused about what “My medicine cabinet” is, why do I need it, what is my benefit? Thinking about his parents, dad would already know the interactions from his doctor.